

Log No	Date rec'd (time if poss)	Topic/ location	Comment Complaint Compliment and details	Council Response/ action taken	Contact method	Committee	Referrals	Notes/Response	Action Needed	Complete
1	13.04.2022	The Mill Leat	Some months ago I contacted you regarding the degradation of the Cullompton Mill Leat. I assume the total lack of action by the town council shows that their concern for the Leat was false and they would rather it resembles an open sewer. I mentioned the problem with Tesco and you said you would deal with them. Most of Tesco's fence is now in the Leat and blocking it below the bridge in Middle Mill Lane. To compound this a pile of rubbish is now backing up behind the blockage as there is no longer a fence to prevent it leaving the slum that is the Tesco site. When applying for planning permission Tesco agreed to reinforce the planting and also keep the area free from rubbish. On both counts they have failed, the whole site is now a rubbish tip. It is time that the council got off their backsides and took action rather than just talking about it. I am not impressed. XXXXX	TC to reply	Email					
2	09.05.22	Cemetery	Ant hills and long grass in the old cemetery	spoke to Town Clerk	in person	C & TH		Town Clerk explained on going work & permission to use contractor		Y
3	09.05.22	roadside debris	***** rang the Town Council to say ***** had cleared rubbish and weeds from the roadside near their house and could we arrange for it to be removed; subsequent email "Dear Joy I was beyond amazed when the two lovely employees of the town council arrived this morning to remove the dirt and debris that I spoke to you about last Saturday morning! Thank you so much for arranging that for us, and so quickly too! Kindest regards"	Arranged for outdoor team to collect and dispose of rubbish	phone / email	CW & TCED				
4	12/05/2022	Manhole Covers	Report of a damaged manhole cover at Langlands Road in the vicinity of Gatehouse Close	Reported to DCC	email	TCED		Councillor Holvey informed of action taken.		
5	13/05/2022	St Andrew's Cemetery - Grass Cutting	Please see attached below a photo taken at Cullompton Cemetery, St Andrews of the grass which is growing above grave stones. This is dangerous for elderly visitors who are visiting family members graves as you cannot spot some low gravestones which you are walking across creating a health and safety issue. We have received complaints regarding this but understand this is Cullompton Town Council's responsibility to maintain. Can you let me know when you are scheduled to cut the grass up there? I feel that this is a matter of urgency due to the safety of the public using the cemetery to visit loved ones.	TC to reply	email	C & TH		Town Clerk sent following reply: Thank you for your email, please direct any complaints about the Cullompton cemetery to the Town Council, the telephone number is 01884 38249 and the email address is enquiries@cullomptontowncouncil.gov.uk. The grass is cut on a regular basis by our own staff supplemented by contractors on occasion. Staff have been strimming grass this week and most areas will have been cut by the end of next week. I also have Committee permission to appoint contractors so that we can cope with growing season.		
6	31/05/2022 08:42	Jubilee	Very disappointed to see that Cullompton have not joined in the platinum jubilee celebrations by not putting up any flags and bunting in the town! Uffculme and Bradninch have managed to decorate why not Cullompton? Poor Cullompton it certainly needs a bit of colour and joy!! Yours sincerely *****	TC to reply	email	CW		Good morning, Thank you for your email regarding decorating the town for the jubilee. The Union flags and hanging baskets are being put up in High Street and Fore Street today and tomorrow. The knitters in Cullompton have also been busy and there is bunting along the railings in Station Road and there are purple knitted crowns on some of the black bollards in the Higher and Lower Bullring. Whilst it is not decorating the town, The Cullompton Town Team have prepared a "scrapbook" which is being delivered to households in Cullompton and have arranged a lot of events for the jubilee weekend. A beacon will be lit, by Cullompton Scouts at the Top Field allotment site as part of the celebrations. If you would like any further information on the jubilee events please do not hesitate to contact the Town Council office.		Y