

## CULLOMPTON TOWN COUNCIL

### COMMENTS AND COMPLAINTS AUGUST 2019

DATE	COMMENT/COMPLAINT	Council comment/action
<p>22 August By email</p>	<p>I asked for an Independent review, this has NOT been done. The local Government Act is legislation that Councils MUST comply with, the web site is not complying and has no policy to ensure it complies with Stature Law which is above council policy</p>	<p>The independent review was carried out by the Council's Policy, Finance and Personnel Committee which upheld the decision of the Clerk not to release the information as the Council does not hold the information.</p> <p>The Freedom of Information Act requires every public authority to have a publication scheme. The Council has a publication scheme which is available on the Council's website at:</p> <p><a href="https://v6-5admin.visionict.com/Sites/1255/Policies_and_Procedures_7055.aspx">https://v6-5admin.visionict.com/Sites/1255/Policies_and_Procedures_7055.aspx</a></p> <p>The Local Government Transparency Code 2015 sets out the minimum data that the local authority should be publishing, the frequency it should be published and how it should be published.</p> <p>The Council's Standing Orders (also available on the Council's website at the link above) state as follows (Item 20 - page 20) "The Council shall publish information in accordance with the requirements of the Local Government (Transparency Requirement) (England) Regulations 2015.</p> <p>The Council does have a policy, albeit contained within its Standing Orders, which are the governing documents for the way in which the Council transacts its business, which states that the Council will comply with the Transparency Regulations.</p> <p>I hope this clarifies the situation for you.</p>

<p>20 August 2019 received by email</p>	<p>I have observed the debt that is owed to the council is growing at a alarming rate. councillors are not being advised or updated on this issue in the meetings.</p> <p>Take a look at the minutes &amp; agendas for the P&amp;F &amp; Full council, and the accounts are just NOTED Its the responsibility of the clerk or the RFO to make aware to councillors the liabilities that are outstanding., and the reasons on how they occurred.</p> <p>It will be down to the councillors to decide if the debt is to be allowed and that the debt is managed to a acceptable level.</p> <p>its also been noted that there is no other separate report on the debt liabilities,</p> <p>Dec 18 Debtors 1,430  Jan 19 Debtors 1,663  Feb 19 Debtors 905  March 19 Debtors 1,893  June 19 Debtors 508  July 19 Debtors 3,412</p> <p>I have not seen any report to councillors and on the website agenda's for April &amp; May 19 for the debtors and if there were any writeoffs and the reason &amp; resolution that this has been agreed.</p> <p>please could you explain the above?</p>	<p>The list of debtors are considered in the Part 2 section of the PFP Committee meetings as the list includes people's personal information. The reason for the total amount owing for July being higher than previous months is that is includes an invoice to Devon County Council for £2562. As it is unlikely that DCC will pay this invoice promptly then it is quite likely that the debt will still be owing when the August list is published.</p> <p>Also in September we will be issuing all the Allotment rent invoices so again it is likely that the amount owed for that month will be higher than usual.</p> <p>We do our best to ensure that invoices are paid promptly but there will always be debts outstanding for the invoices that have only recently been issued.</p>
---	---	---